# Accessing the NDI Yes LMS Learning Platform

*Please read all of the information below to learn more about how to access your training account on National Disability Institute’s training platform, Yes LMS.*

## Activating your account:

Please check that you received an email to activate your Yes LMS account. If you do not receive this email, please check your spam filters. Click the activation link in your email and set up a password.  If you still do not receive this email, you can alternatively go directly to [ndi.yeslms.com/login](https://ndi.yeslms.com/login) and click “Forgot Password” and follow the prompts to manually activate your account.

***Remember your email and password for future log in.***

## Accessing course content:

* Once your account is activated, you will see your pre-enrolled course(s) in your **Course Dashboard** under **My Courses**.
* Click on the course icon and then the “**Start Course**” icon to begin.

This is a self-paced platform allowing you to complete content on your schedule. As you log in and out of the course, the platform will take you to where you left off. The course navigation pane on the left hand side will help you monitor your progress through each module.

*If you are enrolled in a self-paced and/or hybrid training course with completion date requirements*: Please refer to the email you received from your course instructor or the refer to instructions on the course landing page regarding completion date requirements for modules/courses. Additional courses may be added according to the date communicated by your course instructor.

**To fully access the features of this course, you will need:**

* Access to a computer, tablet, or smart phone with sound capabilities. (Note: Depending on which device you log into your account, courses will automatically adjust the layout to fit your screen.)
* An internet connection.
* A web browser to view web pages (i.e. Google Chrome, Firefox, Safari, Microsoft Edge etc.).
* Software to view PDF files (download [Adobe Acrobat Reader DC](https://get.adobe.com/reader/otherversions/) for free).

## Troubleshooting and Technical Support

If you have any trouble accessing your account, please contact Brittany Thome at bthome@ndi-inc.org.

* *Please note:* Troubleshooting and Tech Support is available Monday-Thursday 7 AM – 2 PM PT. Any requests received outside of this timeframe may not be answered until the following business day.

## Accessibility

Yes LMS is designed to exceed the required online accessibility standards set forth in the WCAG and ADA Compliance Guidelines, and has multiple steps in place to make sure all of our content and interfaces are able to be interpreted by people with visual, auditory, cognitive, and other disabilities.

Should you encounter any issues with accessibility, please contact Brittany Thome at bthome@ndi-inc.org.