

TR Aid & TELEHEALTH

PREPARING FOR YOUR APPOINTMENT

Support for users accessing an iPad for telehealth visits



Justice Center for the Protection of People with Special Needs

HOW TO PREPARE FOR YOUR APPOINTMENT



WRITE DOWN YOUR CONCERNS

Bring a list of any questions you may have



FRIENDS AND FAMILY

Ask a friend, family member, or support to join you if you would like additional support



LOCATION

Try to sit in a bright, quiet, private room or space that is close to the Wi-Fi router so the connection is strong



BATTERY

Make sure your device is fully charged

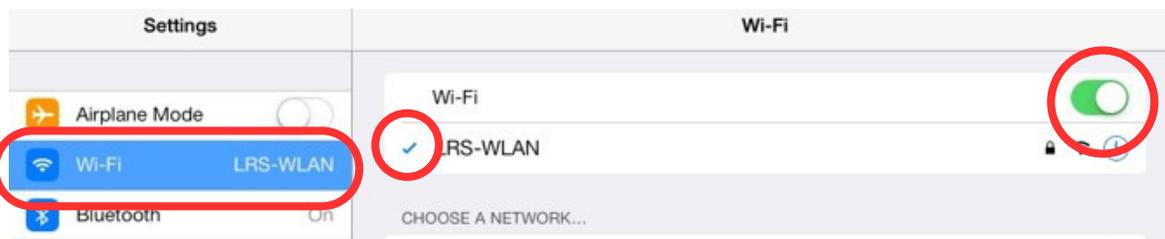


Wi-Fi LOGIN

To connect, click on the “Settings” icon.

Click on the Wi-Fi menu and select your network. Make sure Wi-fi is turned on by ensuring the button is green.

Enter your password if you have one, once connected a blue check will appear next to the network name.



LOCATING YOUR EMAIL & APPOINTMENT INFORMATION



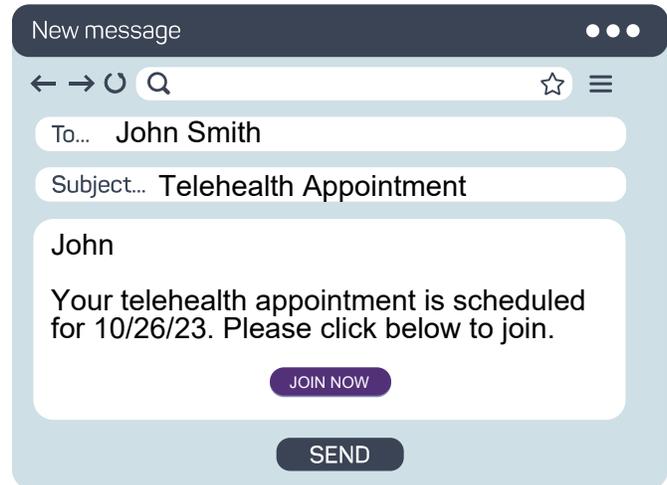
Select the icon that looks like an envelope to open your email.

Locate the email with your appointment confirmation.

There should be a link that says something like “Join appointment.”

Your doctor may not login right away if they are running a few minutes late.

Keep the doctors’ phone number handy in case there are any issues.



HAVE QUESTIONS ABOUT YOUR IPAD?

Reach out to your local TRAIID Center with questions about telehealth at:

1-800-624-4143



SCAN CODE FOR VIDEO TUTORIALS

The Justice Center has compiled a series of helpful video tutorials to better assist you with using an iPad for telehealth videos. Scan the QR code at the left to access the playlist.